**Shruthi Shikaripur Giddappa**

**JLPT N2**

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*Looking for a position as Quality Assurance Lead in a company that requires and values high level of work ethics, combined with technical know-how skills and effective interpersonal communication.*

Experienced QA engineer with Bachelors degree in Computer Science Engineering and 8 years of extensive experience in both manual and automation testing.

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| **Professional Certifications, Training and Achievement** | |
| **Professional Certification** | **Date Certified** |
| Japanese Language Proficiency Test, N2(155/180) | 2017 |
| TOEIC (940/990) | 2016 |
| Intensive Technical Training on Infosys Technologies, Mysore for 6 months | 2012 |

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| **Career Profile / Work Experience** | | | |
| Dates | Organization | Client/Location | Designation |
| 2021/04- Till date | TechMahindra | Rakuten Inc ,Japan | Senior Test Engineer |
| 2012/03 –2015/11 | Infosys Technologies Ltd. | Govt of Karnataka, India (KEB) | Senior Systems Engineer-Application Support Specialist |

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| **Education Qualification** | | | |
| Dates | University | Score | Year |
| Bachelors in Computer Science Engineering | Visweswaraih Technological University,India | 77% | 2011 |
| PUC | Pre-University Board, Karnataka ,India | 77% | 2007 |
| SSLC (Secondary Education) | SSLC Board, Karnataka ,India | 93% | 2005 |

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| **Key IT skills/Tools** | |
| **Programming Languages** | Python, Java, JavaScript, C++ |
| **Tools & Utilities** | Git, CI/CD, Linux, Postman, Test Automation framework- selenium |
| **Defect/Content/Task Management Tool** | JIRA,Asana, Confluence, Sharepoint,Teams |
| **Advanced skills** | Python, Selenium, GitHub, Jenkins, Docker, Kubernetes |
| **Database** | SQL, MySQL, PostgreSQL, DB2,Oracle |
| **Web Technologies** | HTML,JavaScript (jQuery), CSS,Bootstrap,JSON |
| **Products** | Oracle Utilities Customer Care and Billing,  Tivoli Identity Manager IBM, Tivoli Access Manager (IBM), WebSphere 7.0.0, Web Seal. |

**PROJECTS**

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| ***Project#4*** | 5G-Network Automation | | |
| **Organization** | TechMahindra | | |
| **Period** | May 2021 - Till Date | | |
| **Client** | Rakuten Inc , Japan | | |
| **Tools** | Jira,Git,Confluence,Jenkins,MDCAP,Jfrog,Selenium | | |
| **Role** | Quality Assurance Lead (Japanese Bilingual) | | |
| **Responsibility** | **QA Lead**  **April 2023 Present**    • As a Japanese Bilingual Engineer liaised with Japanese client & stakeholders to understand business requirements & complete the deliverables on time.  • Prepared project QA KPI metrics. Reviewed QA Architecture. Defined and maintained QA best practice and testing standards  • Provided QA estimates and reviewed test cases created by other QA folks.  • Created test documents, designed & executed test cases and used JIRA to log defects, track and handle the error report on daily basis.  • Prepared KPI metrics and RCA for UAT Prod defects.  **Senior QA Engineer March 2022- April 2023**  • Identified automation use cases & automated the RMOP-QA validations using Python which are repetitive in nature to reduce the time spent on manual testing and increase efficiency.  • Developed and maintained automated test scripts using Selenium WebDriver to schedule or execute onboarded MOPS on demand.  • Participated in code reviews and provide feedback on testability and automation best practices.  • Integrated automated tests into continuous integration/ continuous deployment (CI/CD) pipelines.  • Created and maintained documentation for automated test scripts, frameworks, and processes.  **QA Engineer April 2021- Feb 2022**  • Have strong understanding of software development lifecycle (SDLC) and Agile methodologies  • Developed & tested automation script(Python).  • Created template i.e., template onboarding, first production run validation with use-case owners & experts- integrated with change management.  • Scheduled/Executed Scripts on Containers | | |
| **About Project and QA role** | * RMOP - innovative solutions based on Cloud Native automation framework designed to detect network problems, troubleshoot and recover. This operations-automation solution can recover outages efficiently by running the RMOP and thereby substantially reducing efforts/dependency on Engineers and increasing speed to recovery. * RMOP QA team validates the RMOP to make sure it’s working as expected | | |
| **Team** | 10 | | |
| ***Project#3*** | | ***Restructured Accelerated Power Development and Reforms Programme*** |
| **Organization** | | Infosys Technologies Ltd. |
| **Period** | | Jan 2014-Nov 2015 |
| **Client** | | Karnataka Electricity Board |
| **OS** | | Windows , Linux |
| **Tools** | | Toad, Eclipse, Vncserver for LINUX, WinSCP,Putty |
| **Language** | | JAVA,Javascript |
| **Role** | | Application Support Specialist |
| **Responsibility** | | 1. Supported post-production activities. 2. Conducted end-user training and provided documentations on TIM and TAM.Have given client demo on Identity Access Manager. 3. Have Technical and Functional knowledge in Identity Access Management(IBM product) 4. Hands on experience of supporting/maintaining Tivoli Identity manager - user creation, provisioning policies, Access Contro Item’s, Groups, Services, workflow notification. 5. Good understanding of user repositories, including basic db2, LDAP servers, UNIX, Application servers etc. |
| **Team** | | 4 |
| **Project description** | | **Identity Data Access Management:**  User Authentication and Authorization is managed through IBM product Tivoli Identity Manager and Tivoli Access Manager. |

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| ***Project#2*** | | ***eBiz*** | |
| **Period** | | Aug 2013 – Dec 2013 | |
| **Client** | | Department of Industrial Policy and Promotion (DIPP) | |
| **Tools** | | Putty,VNCviewer,Defect logging Tool | |
| **Language** | | JAVA | |
| **Role** | | Software Tester | |
| **Responsibility** | | Dedicated, proactive and well-organized quality engineer with well rounded, hands-on experience in the QE / QA / QC / Validation field. Strong background in every area of quality control and quality improvement profession, including:   * Defining test processes. * Executing test cases. * Developing test plan and evaluation procedures. * Documenting instructions for recording, evaluating and reporting quality and reliability failures. | |
| **Team** | | 5 | |
| **Project description** | | The eBiz -project executed by Department of Industrial Policy and Promotion (DIPP), Ministry of Commerce and Industry, Government of India. eBiz is a transformational project taking e-Governance beyond online transactions to a transformation in the Government’s approach towards delivery of services to investors & businesses. | |
| ***Project#1*** | | ***Restructured Accelerated Power Development and Reforms Programme*** | |
| **Period** | | Oct 2012 – July 2013 | |
| **Client** | | Karnataka Electricity Board | |
| **OS** | | Windows | |
| **Tools** | | Oracle CCB, Oracle WAMS, GIS | |
| **Language** | | JAVA,Javascript | |
| **Role** | | On-Siteclient support | |
| **Responsibility** | | Imparting training to clients during and after implementation,in order to develop the requisite skill sets required to work with our applications and related system | |
| **Team** | | 12 | |
| **Project description** | | The R-APDRP project is the project under Ministry of Power, Government of India.This project is an initiative to convert Electricity Supply Companies into a modern dynamic entity which uses IT | |

**PERSONAL INFORMATION**

**Languages Known:** English, Japanese, Hindi, Kannada